



European
Commission



Crisis Management & Governance in Tourism

Call for Expression of Interest

FAQS

Version 3.0 – 15th of September 2023

1. Who can apply?

As stated in section 3 of the call text, Entities eligible to apply for this call are:

- Destination (National Tourism Authority (NTA); National Tourism Organisation (NTO); Destination Management Organisation (DMO); Regional and Local Tourism Authorities) or a:
- Cross-border Professional Associations

Only entities established in EU Member States (including Overseas Countries and Territories (OCTS)) or in Non-EU countries ([List of Participating Countries in the Single Market Programme](#)): a) Listed European Economic Area (EEA) countries; b) countries associated to the Single Market Programme; c) countries which are in ongoing negotiations for an association agreement and where the agreement enters into force before the start of the advisory service provision.

2. What services do I benefit from if I am selected?

The selected Service Beneficiaries will have access to the Assistance Service Package which will be delivered by one Expert created and selected in the context of the project. Each Assistance Service Package include the following sessions:

- Introductory Session
- Initial Online Meeting
- In-Person Workshop
- Up to 3 remote advisory sessions
- Continuous collection and analysis of feedback.

More information is available is section 2 of the call text.

3. What is the maximum number of participants that can benefit from the Assistance Service Package per Service Beneficiary?

As stated in section 2 of the call, the maximum number of participants is 15 per Service Beneficiary.

4. When will the advisory services be delivered?

As stated in section 4 of the call text, all the Assistance Service Packages will be delivered between September 2023 and February 2024.

5. What is the deadline for applications?

The close date is September 30th 2023. Evaluation and selection will take place between September 30th and October 6th 2023. More information is available in section 4 of the call text.

6. What will be the associated cost with the advisory services?

None. Participation in the advisory and assistance services will be free of charge. However, the selected service beneficiaries must guarantee a collaborative workspace for the In-Person Workshop.

7. I didn't find an answer to my question. Where can I get further information?

For further information, please contact: ptdleismeatourism@deloitte.pt

HISTORY OF CHANGES		
Version	Publication Date	Change
1.0	17.07.2023	Initial Version
2.0	31.08.2023	Call Deadline extended to 15 September 2023 – pg. 1
3.0	15.09.2023	Call Deadline extended to 30 September 2023 and evaluation and selection process from 30 September to 6 October 2023– pg. 1

